DTS DanTech Services
Computers under control!™

Technology Times August 2018 Issue

*"As a business owner, I know you don't have time to waste on technical and operational issues. That's where we *shine*! Call us and put an end to your IT problems finally and forever!"*

Dan Foote
Owner/President

What's Inside:

Employees Keeping Your Data Safe? Don't Count On It

One morning late last year, an unemployed man was making his way across London, heading to the library to continue his job search. But on the way, he encountered something peculiar: a USB stick, peeking out among the fallen leaves and shining in the morning sun. Not thinking much of it – and perhaps afflicted with a morbid curiosity – he popped the device into his pocket and continued on his way. Once he made it to the library, he connected the USB to a computer to check out its contents. As he clicked around, he realized with a shock that this was a treasure trove of security information for the Heathrow International Airport: 174 folders packed with maps detailing CCTV camera locations, labyrinthine tunnels snaking below the building and even the exact route the Queen takes when she uses the airport.

Understandably worried, the man quickly ejected the device and brought it – for some reason – to local tabloid the *Daily Mirror*. Today, despite a full-scale security investigation by the airport and the scrutiny of dozens of police and security experts, it's still unclear just where this extremely sensitive data came from. However, all signs point to the USB drive being dropped by either a hapless employee carrying around a national security concern in their pocket or a less-hapless employee looking to instigate a national security crisis.

Either way, the story hammers home a vital point: whether you're an international airport hosting more than 70 million travelers each year or a small business with less than $10 million in annual revenue, your biggest security risk isn't some crack team of hackers – it's your employees.

8 Tendencies Of Bad Decision Makers

By MIKE MICHALOWICZ

At one point in my career, after I'd started, grown and sold a couple of businesses, I thought I knew everything there was to know about making good decisions. After all, I was a success! But it took me a few years to realize that, in many respects, I still had a lot to learn about making the best calls. Here are the lessons I learned the hard way back then about the tendencies and motivations of people who are making the worst business decisions of their lives.

BASING DECISIONS ON EGO
If you think you know it all and that your expertise in a narrow field will translate to every other field, you're just flat wrong. Assemble a team of folks whose experience rounds out your own and reap the benefits of multiple perspectives.

RELYING ON THE MOMENTUM EFFECT
There's certainly some truth to the belief that past events can predict future events. The problem with this thinking, though, is that the world is constantly evolving. If you're sticking with the tried-and-true and refusing to look at other options, you're likely to misstep.

BEING LAZY
Entrepreneurs have to be hungry and curious. Make sure you're looking at the whole picture, and at both the negatives and positives of any potential decision.

BEING INDECISIVE
If you're putting off making a choice, you can end up limiting your options down the road. You may be right, you may be wrong, but don't let yourself get cheated out of success.

GOING IT ALONE
You simply can't understand all the options and complexities of a given situation on your own. Sometimes the best results come through compromise with a team you've assembled.

EXECUTING POORLY
Making a decision is only 10% of the process. The other 90% is the actual execution of that decision. If you fail to communicate the reasons for your decision to your staff, neglect to plan or follow up, or simply drop the ball, you're not getting the job done. Make sure you implement your changes in a thoughtful, logical way.

SEEING THE TREES RATHER THAN THE FOREST
Good decisions are made with the big picture in mind. If you're focused on putting out fires or only thinking about next week, you're not going to be able to adequately plan ahead. Leave the short-term decisions to your trusted staff and devote your energy to the long term.

NOT BALANCING YOUR SOURCES
Abraham Lincoln was a great president, but it wasn't just because he was a smart, thoughtful man. He surrounded himself with a cabinet comprised of his most bitter rivals, understanding the power of hearing from people other than "yes" men. Don't fall into the trap of listening to sycophants who tell you only what you want to hear. By seeking out contrary opinions, you'll avoid making decisions based on biased sources.

WHAT IS NETWORK CONTINUITY? WHY DOES IT MATTER FOR SMALL BUSINESSES?

Today's businesses rely on technology more than ever before. Innovations like cloud-based applications, VoIP, and mobile keep things moving... as long as they're working properly.

At the heart of all technology is the network. Without it...
    Business stops
    Communication stops
    Transactions stop
    Money is lost

Network downtime can be a real-life nightmare for any business. Fortunately, always connected Networking has arrived to help businesses stop losing sleep over this issue. Always connected Networking equipment - AKA "Network Continuity" - was designed with a mission to end network downtime.

So, what exactly is Network Continuity?

Network Continuity is NEVER having to worry about your Internet service. That's right: seamless, uninterrupted, always connected network operation.
How is this accomplished? No, not by magic....Network Continuity is achieved by something pretty tangible actually:

A fully integrated 4G LTE failover and failback.

This means: always available cloud management, WiFi roaming, self-healing powers, hardened security, and built-in safeguards for maximum uptime.
As a business owner, why should you care?

Two words: YOUR CUSTOMERS.

Networks can make or break a small or mid-sized business's reputation with their customers. Lost network connections result in poor business performance and customer satisfaction suffers. Imagine you're a hotel whose WiFI goes down. Your business travel guests wouldn't be too pleased.
Network Continuity gives SMBs an advantage over the competition.

Michael Porter from the Harvard Business Review once said...

"New technology changes the nature of competition."

THE BOTTOM LINE: in today's competitive landscape, businesses, no matter their size, can't afford to be offline.

We have a networking solution that is always connected, high performance product line provides businesses with peace of mind, and the confidence that the network will be there when they need it. It's that simple. Want to learn more? Give us a call or send us an email to info@dantechservices.com

Shiny New Gadget Of The Month:

An Indoor, No-Hassle Cookout: The Kenyon City Grill

As we draw close to the end of summer, many of us are stowing our grills in preparation for the cooler months. Others never had a grill in the first place, banned by their lease from ever doing any sort of grilling. Regardless of the reason, pretty much everyone bemoans a grill-free existence, even if it's only for a few months.

Enter the Kenyon City Grill, a handy grill for those of us who need to stay inside to cook up a hot dog or hamburger. With some complicated engineering tricks, the grill can cook anything you throw at it with virtually no smoke, far exceeding the requirements of city fire codes and preventing you from getting smoked out of your kitchen. Its $475 price tag may seem a little steep, but consider the convenience of grilling right from your kitchen, all year long – even if you're in an apartment! – and you can quickly see the benefits.

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SonicWALL UTM's.

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and your
***Computers Under Control!*™**

Sure, you may chuckle at the idea that any of your employees would actively wish your organization harm. But we're willing to guess that you probably underestimate the wrath of an employee scorned. Even if you treat your team better than any boss in the world, they are still human – which, of course, means they're going to make mistakes from time to time. And when considering the cyber security of many SMBs, "time to time" actually means every day, leaving huge openings in your digital barriers. These errors don't much matter, really – until the day that a hacker turns an eye toward your business and immediately realizes the laughable security gaps your team is leaving for them to exploit.

The thing about cyber security is that it's a lot more complicated than most people are willing to admit. Today's digital landscape is fraught with hazards, a thousand little mistakes to be made at every step, resulting in a million workarounds for cyber criminals to use. Even the most tech-savvy among us probably don't know everything about cyber security, and very few have as much knowledge as the hackers on the other end of the equation. When you consider the uncertainty and potential miseducation of your employees, many of whom probably know next to nothing about cyber security, you might start to feel a little panicked.

The battle against digital threats can seem like an endless slog – a war that the good guys seem to be losing – but luckily, when it comes to the security of your business, there are ways to batten down the hatches without dropping a ton of cash. For instance, start with your biggest vulnerability: your team. When a new employee joins your organization, they should go through a thorough cyber security training. Their welcome forms should include comprehensive rules about security policies, from using strong passwords to how they should respond to potential phishing attempts. Deviating from these policies should come with serious consequences.

As for your existing employees, train them up! We can help you build a robust education program to get every single member of your organization up to speed on the most imminent cyber security threats. But even then, cyber security isn't a one-and-done kind of thing; it requires constant vigilance, regular updates on the latest trends and a consistent overall commitment to protecting your livelihood. Without training and follow-up, even the most powerful of cyber security barriers are basically tissue paper, so put some thought into your team in addition to your protections, and you can drastically increase the safety of the business you've worked so hard to build.

Windows 7 Security Alert!

Microsoft has released a patch that has been seen to cause issues on Windows 7 PC's and network access.

We've attached a document that will walk you through repairing your network card by reinstalling the drivers. Please click on image below to read a document:

Repair of network adapter failures caused by Microsoft 2018 Security Update KB 4103718

If you have any questions or need help please click here request assistance.